

## SmartOnline 208/240V 5kVA On-Line UPS - Double Conversion, 4.5kW, 4U, Network Card Option, TAA Compliant

MODEL NUMBER: SU5000RT4UHVTA



5kVA UPS protects connected equipment against damage and downtime due to blackouts, brownouts, surges and line noise.

### Features

**Protects Mission-Critical Rack-Mounted Equipment against Damage, Downtime and Data Loss** This TAA-compliant UPS system protects connected equipment against damage, downtime and data loss due to power outages, voltage fluctuations and transient surges. Featuring a 4500W capacity, high 0.9 power factor, true on-line operation with pure sine wave output and zero transfer time to battery, the SmartOnline® SU5000RT4UHVTA provides the highest level of battery backup and AC power protection for critical server, network and telecom equipment.

**Reliable, Expandable Battery Backup** UPS battery backup keeps connected equipment operational through short power failures, and provides time to save data and perform an orderly system shutdown in case of a prolonged blackout. The internal battery set provides 11 minutes of support at half load and 3.5 minutes at full load. During normal operation, incoming utility power keeps the battery fully charged so backup power will be available when needed. For mission-critical applications demanding continuous uptime, the 5kVA UPS can provide expandable runtime with optional external battery packs, such as Tripp Lite's BP192V12RT3UTAA (sold separately). A battery-independent restart ensures automatic UPS power-up after lengthy power outages, even with expired batteries.

**Economy Mode Helps the Environment and Your Cash Flow** Operating with a high 96% efficiency in optional economy mode, the SU5000RT4UHVTA significantly reduces BTU heat output and operating energy costs.

**Intuitive Front-Panel Interface for Convenient UPS Operation and Monitoring** Front-panel LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status at a glance. The LCD readout with scroll controls supports visual monitoring of a variety of control options to support advanced UPS settings and configurations. The panel rotates for comfortable viewing in rack-mount or tower configuration.

**Optional WEBCARDLX Network Interface Offers 24/7 Access** An accessory slot accommodates the optional Java-free HTML5-based WEBCARDLX interface, which enables full remote access for site power and UPS status monitoring, configuration, control and email notifications via secure web browser, SNMP, telnet or SSH. It supports 10/100 Mbps auto-sensing for optimum communication with an Ethernet network. Automated alerts help prevent accidental overloads, power loss and downtime.

**Advanced Communications Ports** USB and DB9 ports (cables are included) enable data-saving unattended shutdown of connected systems when used with Tripp Lite's free downloadable PowerAlert® software. Capabilities include detailed monitoring of load levels, self-test data and utility power conditions.

**Versatile Installation Options** Hardware is included for mounting the 5kVA UPS system in 4U of space in an EIA-standard 19-inch 4-post rack. Use the optional 2POSTRMKITHD for 2-post rack mounting or the optional 2-9USTAND for mounting in an upright tower position.

### Highlights

- Zero transfer time between AC power and battery for uninterrupted operation
- Optional economy mode reduces BTU heat output and saves you money in energy costs
- Optional external batteries provide additional runtime for essential applications
- Interactive LED/LCD interface delivers detailed UPS operation and monitoring options
- Complies with the Federal Trade Agreements Act (TAA) for GSA Schedule purchases

### Applications

- Delivering perfectly regulated sine wave output to mission-critical equipment
- Protecting connected components from dangerous surges, spikes and line noise
- Keeping equipment operational through short power failures
- Allowing time to save data and safely shut down components in case of a prolonged blackout

### Package Includes

- SU5000RT4UHVTA  
SmartOnline 208/240V 5kVA  
On-Line UPS
- USB cable
- DB9 cable
- EPO cable
- Rack-mounting hardware



**TAA-Compliant UPS for GSA Schedule Purchases**The SU5000RT4UHVTA is compliant with the Federal Trade Agreements Act (TAA) for GSA Schedule purchases.  
**2-Year Warranty, \$250K Ultimate Lifetime Insurance and Environmentally Responsible Design**The SU5000RT4UHVTA comes with a 2-year warranty and \$250,000 of Ultimate Lifetime Insurance for any connected components damaged by a power surge (U.S., Canada and Puerto Rico only). It's manufactured in compliance with strict RoHS specifications, reflecting Tripp Lite's commitment to environmental responsibility.

- Owner's manual

## Specifications

OVERVIEW	
UPC Code	037332230942
UPS Type	On-Line
INPUT	
Rated input current (Maximum Load)	24A (200V), 24A (208V), 23.6A (220V), 23A (230V), 21.7A (240V)
Nominal Input Voltage(s) Supported	200V AC; 208V AC; 240V AC
Nominal Input Voltage Description	Factory configured to 208V
UPS Input Connection Type	L6-30P
UPS Input Cord Length (ft.)	10
UPS Input Cord Length (m)	3.1
Recommended Electrical Service	30A
Input Phase	Single-Phase
OUTPUT	
Output Volt Amp Capacity (VA)	5000
Output kVA Capacity (kVA)	5.00
Output Watt Capacity (Watts)	4500
Output kW Capacity (kW)	4.50
Output Capacity Details	Supports up to 105% load continuously in double conversion mode, 106 to 125% for 1 minute, 126% to 150% for 30 seconds; Loads over 150% trigger immediate bypass mode operation to support loads directly from mains power; Double conversion mode is automatically restored as the overload is cleared
Power Factor	0.9
Crest Factor	3:1
Nominal Voltage Details	208V default
Frequency Compatibility	50 / 60 Hz; Supports 50 to 60 Hz and 60 to 50 Hz conversion
Frequency Compatibility Details	Output frequency matches input nominal on startup; Frequency conversion mode enables conversion of 60Hz to 50Hz or 50Hz to 60Hz (no de-rating)
Output Voltage Regulation (Line Mode)	+/- 2%





Audible Alarm	Unique audible alarms for all major UPS, environmental and power conditions (see manual)
LED Indicators	6 LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status; LCD screen offers additional information and control options
<b>SURGE / NOISE SUPPRESSION</b>	
UPS AC Suppression Joule Rating	2595
UPS AC Suppression Response Time	Instantaneous
EMI / RFI AC Noise Suppression	Yes
<b>PHYSICAL</b>	
Cooling Method	Fan
Included Mounting Accessory Description	4 post rackmount installation accessories included
Installation Form Factors Supported with Included Accessories	4 post 19 inch rackmount
Installation Form Factors Supported with Optional Accessories	2 post rackmount ( <a href="http://www.tripplite.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD">2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD</a> ); Tower ( <a href="http://www.tripplite.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND">2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND</a> )
Minimum Required Rack Depth with External Battery Pack (cm)	74
Minimum Required Rack Depth with External Battery Pack (in.)	29
Minimum Required Rack Depth without External Battery Pack (cm)	65
Minimum Required Rack Depth without External Battery Pack (in.)	25.75
Primary Form Factor	Rackmount
Primary UPS Depth (mm)	525
Primary UPS Height (mm)	174
Primary UPS Width (mm)	445
Rack Height	4U
Shipping Dimensions (hwd / cm)	30.48 x 60.96 x 73.66
Shipping Dimensions (hwd / in.)	12.00 x 24.00 x 29.00
Shipping Weight (kg)	68.86
Shipping Weight (lbs.)	151.80
UPS Housing Material	Steel
UPS Power Module Dimensions (hwd, cm)	17.40 x 44.45 x 52.50
UPS Power Module Dimensions (hwd, in.)	6.85 x 17.50 x 20.67
UPS Power Module Weight (kg)	51.71



UPS Power Module Weight (lbs.)	114
<b>ENVIRONMENTAL</b>	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	5% to 90% (non-condensing)
AC Mode BTU / Hr. (Full Load)	1767
AC Economy Mode BTU / Hr. (Full Load)	640
Battery Mode BTU / Hr. (Full Load)	1708
AC Mode Efficiency Rating (100% Load)	90%
AC Economy Mode Efficiency Rating (100% Load)	96%
Operating Elevation (ft.)	0 to 6560 ft. / 0 to 2000 m
Audible Noise	65 dB at 1m front side
Operating Elevation (m)	0-2000 m
<b>COMMUNICATIONS</b>	
Network Management Cards	&nbsp;<a class="productLink" href="//www.tripplite.com/SNMP-Web-Management-Accessory-Card-SmartPro-SmartOnline-UPS-Systems~SNMPWEBCARD">SNMPWEBCARD</a>&nbsp;; &nbsp;<a class="productLink" href="//www.tripplite.com/Web-Management-Accessory-Card-SmartPro-SmartOnline-UPS-Systems~TLNETCARD">TLNETCARD</a>&nbsp;; &nbsp;<a class="productLink" href="//www.tripplite.com/Web-Management-Accessory-Card~WEBCARDLX">WEBCARDLX</a>&nbsp;; &nbsp;<a class="productLink" href="//www.tripplite.com/MODBUS-Management-Accessory-Card-UPS-Remote-Monitoring-Control~MODBUSCARD">MODBUSCARD</a>&nbsp;; &nbsp;<a class="productLink" href="//www.tripplite.com/Programmable-Relay-I-O-Card~RELAYIOCARD">RELAYIOCARD</a>&nbsp;;
Network Monitoring Port Description	Two contact closure monitoring options available - RELAYIOCARD with six configurable contact closure outputs (uses UPS card slot) and RELAYIOMINI with 3 configurable contact closure outputs (requires removal of USB port module)
PowerAlert Software	For local monitoring via the UPS's built-in communication ports, download PowerAlert Local software at <a href="https://www.tripplite.com/poweralert">https://www.tripplite.com/poweralert</a>
Communications Cable	USB, DB9 serial and EPO cables included
WatchDog Compatibility	Yes
Communications Interface	DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface; USB (HID enabled)
<b>LINE / BATTERY TRANSFER</b>	
Transfer Time	No transfer time (0 ms.) in online, double-conversion mode
Transfer Time (Economy Mode)	8 ms. typical power failure response in optional economy mode
Low Voltage Transfer to Battery Power (Setpoint)	156V (full load) / 100V (50% load or less, derates linearly)
High Voltage Transfer to Battery Power (Setpoint)	280V (full load) / 300V (90% load or less)
<b>SPECIAL FEATURES</b>	



Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
High Availability UPS Features	Auto Probe Monitoring (requires WEBCARDLX); Automatic inverter bypass; Expandable battery backup; Hot swappable batteries; On-Line/Double-Conversion; Remote management; Sine wave output; Surge/noise protection; Zero transfer time
Green Energy-Saving Features	High efficiency economy mode operation; Support for daily startup and shutoff; Schedulable daily hours of economy mode operation
<b>STANDARDS &amp; COMPLIANCE</b>	
UPS Certifications	Meets FCC Part 15 Category A (EMI); ROHS (Restriction of Hazardous Substances); TAA Compliant; Tested to CSA (Canada); Tested to UL1778 (USA)
Certification Details	IEC 61000-4-5 1995 B Surge Immunity
<b>WARRANTY</b>	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 <a class="insuranceLink" href="//www.tripplite.com/support/insurance-policy">Ultimate Lifetime Insurance</a>

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